

## DV RESOURCE EXCHANGE AGENCY LIST

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Domestic Violence & Sexual Assault Coalition  
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Human Resources Council  
Calaveras Women's Crisis Center  
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Ocean Park Community Center - See 1736 Family Crisis Center

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Ocean Park Community Center - See Campion Counseling

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Ocean Park Community Center - See Sojourn Services

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Walk In Resource Center - See Women's Transitional Living Center

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# RESOURCES AVAILABLE

## ORGANIZATIONAL MANAGEMENT

- **Battered Women's Alternatives** - Organizational growth/dynamics.
- **Campion Counseling** - We are not prepared to market or present expertise because of time and costs. Direct services have highest priority. We would like to share and are always looking for a better way. We have developed an effective organizational model and service delivery model for difficult populations. We have been providing services for DV since 1976 and have learned a lot.
- **DOVES of Big Bear Valley, Inc.** - We can help with 1) board recruitment, development and retention for rural areas; 2) how to recruit, train, and utilize volunteers to staff the hot line and deliver other direct client services, rather than paid staff.
- **El Dorado Women's Center** - From 1992-1995, we developed a Rural Criminal Justice Reform Model to assist other agencies with beginning and stabilizing a domestic violence coordinating council for victim services, hospitals, law enforcement, judiciary, probation, victim-witness, District Attorney and Public Defenders. A written model is available and 25 rural agencies received on-site training and support.
- **Family Services of Tulare County** - Board member manual and board development.
- **Human Options** - 1) Board development. 2) Fund development. We successfully raised \$4.2 million in 18 months to build a 40-bed emergency shelter. We would be happy to share ideas and successful strategies that worked for us during this capital campaign.
- **Human Response Network** - We have expertise in organizational management, grant writing and computers. Due to the small number of staff, we would be limited to sharing resources by phone, e-mail or fax.

- **Humboldt Women for Shelter** - We use a team approach to program management. Our agency is structured into self-managed teams of children's services, counselor/advocates, crisis services, shelter services and management. We do not have an Executive Director. Decisions affecting overall program operation are made by a management team. Our membership is made up of staff and volunteers with an active involvement in the agency. The membership elects the board of directors and determines overall organizational philosophy and direction.
- **Interface Children, Family Services** - Safe network T&TS project funded by DHS. Coordinate this project with DHS please.
- **Support Network for Battered Women** - 1) Building collaborations with governmental, social service, and community organizations. 2) Building and maintaining a DV council (The DV Advocate's Perspective).
- **Women's Transitional Living Center** - Board development, strategic planning, program based budgeting.
- **Womenspace Unlimited, Inc.** - Our agency has very good personnel policies which are reviewed annually by a personnel attorney specializing in non-profits.
- **Y.W.C.A. of Sonoma County** - Partnerships with law enforcement, court administration, District Attorney. Partnerships have enhanced domestic violence services and response time to emergencies.

## **PROGRAM EVALUATION**

- **Campion Counseling** - We have computers and selected out-come and assessment tools that will be put into practice in September with a current data base.
- **Human Options** - We have completed an outcomes-based research project for our program graduates. The research was done by Dr. Elizabeth Ortiz at Cal. State University Long Beach. With the help of University of California, Irvine, we are now doing a study and evaluation of the long-term needs of our residents.

## RESEARCH

- **1736 Family Crisis Center** - Currently working on research project with USC on program services.
- **Campion Counseling** - We will be participating in a Rand study on women's decisions to stay, return or leave an abuse situation.
- **Children's Hospital** - The Program has participated in several research/evaluation activities. However, they have not been produced in a form for distribution or publication.
- **Next Door** - Research on lesbian, gay and bisexual DV issues.
- **Tri-Valley Haven for Women** - We are always willing to collaborate, do research, or help another agency.

## COMPUTERS

- **Center For Community Solutions** - Most staff is computer literate with continual on-going training to upgrade skills.
- **EYE Counseling & Crisis Services** - The EYE has made considerable advances in computerization. A Technology Committee was established last year and has worked to identify program needs across all components, all of which have and use computers for data-base management. The EYE has a web site as do several of the individual programs. All programs will have them soon. A WAN-LAN system is operating in two components and plans are to expand this agency wide. The EYE is in negotiations with a software provider to purchase a client based data management program for use agency wide.
- **Human Response Network** - We have expertise in organizational management, grant writing and computers. Due to the small number of staff, we would be limited to sharing resources by phone, e-mail or fax.
- **Siskiyou Domestic Violence & Crisis Center** - We are using our computers more and more. We do all TRO's on the computer, design and print most of our own brochures and fliers, use a DHS program for client data collection, and our accounting system is computerized.
- **Women's Shelter Program, Inc.** - The WSP has developed a comprehensive WEB site.

## **BUILDING CONSTRUCTION**

- **Campion Counseling** - We have experience with and a consultant in building construction.
- **Sexual Assault And Domestic Violence Center** - New 9,000 square foot shelter opens August, 1999. Ran a very successful capital campaign. Overcame community resistance.
- **WEAVE** - Technical assistance with construction of facilities including shelter, children's center, and offices.

## **SERVICE DELIVERY AND PROGRAMMATIC ISSUES**

- **Alliance Against Family Violence** - 1) Developing a Domestic Abuse Response Team (DART). 2) Developing a SART.
- **Alternatives To Domestic Violence** - 1) Children's Outreach provides a children's support group and one-on-one counseling for children who have experienced domestic violence in their home. 2) Awareness Training provides DV awareness in-service training to professionals in the service, medical and legal sectors. This is also available for school personnel and the clergy.
- **Antelope Valley Domestic Violence Council** - 1) Training in domestic violence; child abuse domestic violence response teams; CalWORKS; perpetrator counseling training; school based programs and teen violence and sexual harassment. 2) Fees negotiable at time of request. 3) Treating "family violence" vs. D.V. battered women's programs.
- **Battered Women's Alternatives** - 1) Group relations. 2) Transitional housing.
- **C.A.L.M.** - We can share information on groups for children and teens exposed to DV. These groups are a combination of psycho-educational and process oriented approach.
- **Campion Counseling** - We like using both case managers and therapists in different roles on the same team. We have experiences working therapeutically with children in DV crisis shelters since 1977. We have 4 years working with teens and now children on school sites. We are developing a parenting class and children's group with DV intervention at the core of the model. We have

experience with women with Axis I and II diagnoses and homeless families. We have experience with abuse involving teens and pregnant teens, young children, homeless, urban, dual diagnosis, substance abuse, undocumented women.

- **Center for Domestic Violence Prevention** - 1) Moving away from violence program for men who batter. 2) Children's art and play therapy program. 3) Emergency outreach program with 24 hour on call staff to assist 23 law enforcement agencies in San Mateo County.
  - **DOVES of Big Bear Valley, Inc.** - We can help with 1) the pros and cons of a long term shelter program vs. a 30-45 day program; 2) how to operate a more therapeutic shelter program.
  - **EYE Counseling & Crisis Services** - 1) The EYE has also developed innovative services in the area of transitional housing. It offers battered women, recently sheltered or in need of housing, the opportunity to move into used mobile homes and receive rent subsidies. Immediately, or at a later time, these women can purchase these homes at a substantially reduced price. If they cannot purchase immediately, they have 18 months to purchase over time. This program was made possible by a collaborative effort involving the EYE, the City of Poway, San Diego County Housing and Community Development, and several chapters of the Soroptimist International. The EYE provided case management services; Poway offered the mobile homes; the County provided purchase funds via HOME moneys; and the Soroptimists rehabed and furnished the mobile homes. The EYE is expanding its stock of mobile homes in the City of San Marcos.
- 2) The EYE has experience in facilitating the development of community based systems for battered women. The EYE has helped convene a Task Force on Domestic Violence in Ramona which has worked to publicize the problem of DV in that community, identified the needs for victims there (e.g. shelter and transportation to a shelter), and has been effective in tapping into the combined resources of the community to resolve some of the problems. Serving on the Task Force are representatives from the Sheriffs Dept., local health systems, substance abuse providers, Soroptimist chapter, faith community, newspaper, local citizen advocates, and the EYE. A major success has been a coordinated community response system of referrals to the EYE by law enforcement and local health, mental health, and social services.
- **Family Services of Tulare County** - 1) Child and teen counseling center. 2) Batterers' treatment program.

- **Haven Hills** - 1) Transitional Housing: Program development, Policies and Procedures, Construction, Property Management, Employment program. 2) Developing an Emergency Response Team.
- **Haven Women's Center of Stanislaus** - 1) 24 hour crisis line for DV and SA victims. 2) Safe shelter for female victims of DV and their children. 3) 24 hour emergency room response for DV and SA victims. 4) 24 hour emergency transport to safe shelter. 5) Individual Counseling and Support Groups for victims of SA and female victims of DV. 6) Assistance in obtaining DV Restraining Orders or Civil Harassment Orders. 7) Kids Count program. 8) Transitional housing programs.
- **House of Ruth, Inc.** - 1) Information on teen dating violence including teen curriculum and teen survival guide. 2) Workplace violence information. 3) Agency cultural survey. 4) Youth counseling.
- **Human Resources Council** - 1) Special expertise and knowledge results from the fact that the majority of the staff are long term employees who are survivors of domestic violence and/or sexual assault. During the last 5 to 10 years, they have educated themselves extensively through educational books, workshops, videos and conferences, besides the everyday experience of working with clients. 2) The service manager of the Domestic Violence Program has developed dynamic presentations which are requested on a regular basis throughout the area. After 14 years of severe abuse, she shot and killed her husband in self defense. Her experience, expertise and knowledge are invaluable in working with clients. 3) Two other staff are recovering substance abuse survivors who have 15 and 7 years sobriety. Their experience in working with the drug and alcohol issues of the clients is also invaluable. 4) The long term dedication of caring, knowledgeable staff providing maximum emotional support, as well as positive confrontation, when needed, can be as (or more) effective as elaborate programs.
- **Humboldt Women For Shelter** - Oceana Madrone, of our children's staff, works effectively making quilts (comforters) with both women and children. She is accomplished at ways to work with art in many forms.
- **Interval House** - Our services include 1) 24 hour hot line, 2) emergency shelter, 3) children's program, 4) police response partnership, 5) 24 hour emergency hot line in 32 languages, 6) second stage transitional shelter, 7) community education and prevention programs, 8) individual and group counseling in 32 languages, 9) elder abuse, 10) formerly battered women's support group, 11) youth training programs, 12) pioneering multi-cultural program, 13) university internship programs, 14) emergency response team project.

- **La Casa De Las Madres** - Speakers Bureau on Domestic Violence and agency services.
- **LAC+USC Violence Intervention Program** - 1) Medical. 2) Mental health and advocacy services to victims of domestic violence, child abuse and sexual assault provided in English and Spanish.
- **Mountain Women's Resource Center** - We are a new center and are concentrating on providing basic services at this point.
- **Napa Emergency Women's Services** - We are working to develop all the mentioned areas within our agency, but have not reached the level where we are able to train others.
- **Next Door** - Information on 24-hour domestic violence response teams.
- **Peace & Joy Care Center** - We are especially proud of our neonatal, prenatal and postnatal domestic violence prevention program.
- **Placer Women's Center/PEACE For Families** - 1) Highly structured shelter program. 2) Recovery program for battered women with children (substance abuse). 3) Children's Counseling Program. 4) Supervised visitation.
- **Project Sanctuary, Inc.** - We have an excellent Temporary Restraining Order assistance program. We've been working with the courts and probation to set up a family law court. We have a questionnaire that we hand out to clients and then type the restraining orders from our computers.
- **Rainbow Services, Ltd.** - 1) 24 hour Spanish/English hot line. 2) All services available in Spanish and English. 3) First DV emergency response program in Southern California that is still separate from law enforcement.
- **Riley Center** - 1) Transitional housing. 2) Working with undocumented battered women. 3) Working with transgender battered women. 4) Working with women battered by women.
- **Sexual Assault and Domestic Violence Center** - 1) Domestic Violence Court Programs highly successful. UC Davis Law School has an on-site legal clinic (August, 1999). 2) Alternative to Violence Program / Sex Offender Program available to the courts and probation department.

- **Shasta County Women's Refuge, Inc.** - 1) Establishing a transitional housing program. 2) Respect program - a DV prevention program designed to involve men in being part of the solution - includes speaker's bureau, mentoring program and media presentation.
- **Su Casa Family Crisis and Support Group** - Su Casa Family Crisis and Support Center has expanded over the last two years. Instead of two program sites, we now have four.
- **Tri-Valley Haven for Women** - 1) Offer Domestic Violence and Sexual Assault training for volunteers and staff from other agencies. 2) In the process of being a CEU provider by the Board of Behavioral Sciences. 3) We are always willing to collaborate, do research, or help another agency.
- **Woman Haven, Inc.** - 1) 24 hour access for clients. 2) 24 hour crisis line. 3) Anger management program. 4) Batterer's treatment program. 5) Children's program. 6) Community outreach services. 7) Community peer support groups for women. 8) Child, family, group and individual counseling. 9) Emergency shelter. 10) Hospital accompaniment. 11) Household assistance. 12) Information and referral. 13) Court advocacy (court and medication accompaniment). 14) Prevention/education programs. 15) Temporary restraining order assistance (in and out of shelter). 16) Transitional living. 17) Translation services in Spanish and German. 18) Transportation to appointments, court, hospital and shelter. 19) Volunteer training. 20) Legal clinic staffed by local volunteer attorneys to assist victims in divorce proceedings. 21) Youth Violence Prevention Project. 22) Heavy participation in County Coalition Against Domestic Violence.
- **Women's Center High Desert, Inc.** - 1) One part of our children's groups does a "Doing and Understanding Self and Others" (DUSO) project. This is for younger children and a benefit to children who have lived in a DV situation. 2) Parenting skills in all areas. 3) Anyone can attend our twice weekly support groups. 4) Consistently updated referrals for clients needing jobs and housing. 5) 40 hour crisis training. 6) Certified Court Advocacy Training - \$40.00 per person.
- **Women's Crisis Support Services** - 1) Community Relations - working with law enforcement, DA office. 2) Building collaborations. 3) Substance abuse and DV - counseling and outreach.
- **Women's Shelter Program, Inc.** - 1) The Women's Shelter Program (WSP) was a co-founder of a Domestic Violence Temporary Restraining Order Clinic which has been in operation since 1991. The WSP offered training to Kings County to help them establish a DV TRO Clinic. We also offered training to the North County (San Luis Obispo) Shelter when they opened their TRO Clinic in 1998. The WSP

has broadened the TRO Clinic to include assistance with custody cases when there is DV and the partners are not married. 2) In 1992, the WSP opened the Center for Alternatives to Domestic Violence (CADV) which is a sliding-scale counseling center which offers counseling to all. CADV has 18 therapists (MFCC trainees and interns and LCSWs) providing individual and group counseling. Emphasis is on children and teens with funding from OCJP. 3) The Case Management program at the emergency shelter is successful in helping the women find housing, employment and additional education. 4) The WSP has developed a comprehensive WEB site.

- **Women's Transitional Living Center** - 1) Translation for monolingual clients in Spanish, Korean and Vietnamese by existing staff. 2) Bilingual community education in domestic violence, teen dating violence, and assessment, intervention, resources for hospital personnel. 3) Use staff and experts from many fields for twice yearly 40 hour DV training as mandated by state for volunteers/workers in DV field. 4) Conflict resolution. 5) Fieldwork placement services for nursing students.
- **WomenShelter of Long Beach** - 1) Shelter services. 2) Hot line services. 3) DART program. 4) Children's' Development Center for sheltered children under 12.
- **Y.W.C.A. - Marjoree Mason Center** - Service Delivery.
- **Y.W.C.A. of San Gabriel Valley-WINGS** - Expertise in working with battered women who have mental health issues.

## **DIVERSITY RESOURCES**

- **Asian Americans for Community Involvement** - 1) Conducting and hosting DV awareness forum targeting specific Asian Communities. Forum is conducted in specific Asian languages. 2) Safety plan cards in Chinese, Vietnamese and Tagalog. These are credit card size tri-fold cards.
- **C.A.L.M.** - We have some materials for Spanish speaking clients regarding DV.
- **Campion Counseling** - We have experience with abuse involving teens and pregnant teens, young children, homeless, urban, dual diagnosis, substance abuse, undocumented women.
- **Center for Community Solutions** - Alcohol and Drug Treatment - training in responsible dating, relationships, living; intervention and prevention training to pregnant and parenting teens; intervention and prevention training to the Southeast Asian community (Hmong, Vietnamese, Cambodian, Laotian).

- **Children's Hospital** - Extensive experience with providing advocacy and therapy services to the Latino population.
- **Coalition to End Domestic Violence** - Most of our agency materials/handouts have been translated into Spanish.
- **EYE Counseling & Crisis Services** - The EYE's domestic violence component (ALLUE) has provided in home case management services to both English and Spanish speaking battered women. This has provided the EYE with specialized knowledge and experience in serving special populations by offering crisis intervention, needs assessment, counseling and case management.
- **Haven Women's Center of Stanislaus** - Services and programs available in Spanish and English.
- **Humboldt Women for Shelter** - We have been successful in creating an authentic culture of acceptance of lesbian and bisexual people.
- **Interval House** - 1) Our mission is to provide crisis intervention and assistance to all victims of DV with an emphasis on the ethnically diverse and under served populations not being served. 2) With our amazing group of staff and volunteers, we are able to provide all of our services in 32 different languages. 3) Our Latino and Asian programs have been nationally recognized and commended for their superior efforts. Their uniqueness and specialty may be due to the directors of the programs and graduates of the Interval House, who have made a lifelong commitment to change the lives of battered women whose voices were not being heard. 4) Our Teen Dating Violence Education Group, composed entirely of young volunteers with a passion to stop violence in early dating and to prevent teenagers from getting involved in unhealthy relationships has impacted the lives of many adults and children. Using drama therapy and incorporating their real personal stories, they have captured the minds and hearts of teenagers and parents. 5) 24 hour teen emergency hot line in 32 languages. 6) Individual and group counseling in 32 languages. 7) Pioneering multi-cultural programs. 8) Elder abuse.
- **La Casa De Las Madres** - 1) "Ya No Mas" Video. An excellent training tool in Spanish (for sale). 2) Community Education with specialized training for service providers in DV, children and violence, advocacy, working with immigrant battered women.
- **LAC+USC Violence Intervention Program** - Mental health and advocacy services to victims of domestic violence, child abuse and sexual assault provided in English and Spanish.
- **Next Door** - Research on lesbian, gay and bisexual DV issues.

- **Rainbow Services, Ltd.** - 1) 24 hour Spanish/English. 2) All services available in Spanish and English.
- **Sexual Assault and Domestic Violence Center** - Active outreach program to Latinas experience domestic violence.
- **Woman Haven, Inc.** - Translation services in Spanish and German.
- **Women's Transitional Living Center** - 1) Translation for monolingual clients in Spanish, Korean and Vietnamese by existing staff. 2) Bilingual community education in domestic violence, teen dating violence, and assessment, intervention, resources for hospital personnel.
- **Womenspace Unlimited, Inc.** - We have good flyers in Spanish for outreach on DV and SA services.

## **PRODUCTS OR MATERIALS**

- **C.A.L.M.** - We have materials for the Spanish speaking regarding DV.
- **CARE Children's Counseling Center** - 1) We have two very good curriculums for children who have witnessed DV; one for children 5-8 and the other for ages 9-12. The curriculum includes great handouts and activity sheets for children. 2) We use a very successful conjoint treatment model, Parent Child Interaction Therapy, which is a behavioral program very well suited to children, ages 2-7 from DV families when the problem involves parenting skills deficit and oppositional/aggressive behavior of child. This is a very structured 14 week program.
- **Center for Community Solutions** - 1) Development of Age Appropriate Curricula; Development of "Healthy Relationship" materials. 2) Design and development of multiple trainings in Sexual Harassment, Domestic Violence in the Workplace, Sexual Assault Prevention/Intervention, Domestic Violence Prevention/Intervention. 3). Pre and Post Test for Health Relationship Classroom Training for Adolescent/Teens. 4) Successful with Health Relationships Program often requested by local middle and high schools. 5) Health Relationships curriculum is for sale with funds being used for project development.

- **Center for Domestic Violence Prevention** - 1) DV educational materials and handouts in Tagalog. 2) Teen dating violence outreach and education charges would depend on individual agency need.
- **Coalition to End Domestic Violence** - Our assessment forms, which are quite thorough and capture data, include, Crisis Line Call Sheet (Hot Sheet), Shelter Screening Procedure, Communal Living Agreement, Statistical Data Summary Forms.
- **House of Ruth** - 1) Children's' Survival Guide. 2) Family and Friend Survival Guide. 3) Resource card for Medical Personnel.
- **Human Options** - We have two programs through our Community Education Program that we would like to share with other DV or CA agencies: 1) Our anti-bullying/anger management curriculum for elementary school age children, "Hands Are Not For Hitting." This includes 2 lessons per grade level (K-6), posters for each lesson, classroom activities and parent/child homework activities. We will supply the curriculum to nonprofit organizations for the cost of duplication, or it can be ordered through Irvine United School District, Guidance Services, 5050 Barranca, Irvine, CA 92604 (\$25.00 - black and white w/ color posters; \$50.00 - black and white w/ color posters, worksheets and parent activities; \$145.00 - full color).

2) The other curriculum is a Human Options-produced, 15-minute video that addresses the issue of courtship violence in relationship of high school and college age youths. "He Loves Me, He Loves Me Not" is based on a true story and portrays an abusive, romantic relationship between two high school students. It shows the development of the relationship and the unheeded signs of abuse: displays of jealousy, late-night telephone calls, isolation from friends and family, and verbal and physical abuse. This can be ordered from Human Options for \$7.00, which includes duplication, shipping and handling costs.

- **La Casa De Las Madres** - Resource cards which provide information on DV emergency resources for San Francisco Bay Area.
- **Logan Heights Family Health Center** - 1) Certified Domestic Violence Treatment Program for Batterers Duluth Curriculum in Spanish (with some added pages) \$50. 2) Children's 10 week Curriculum for Victims of Domestic Violence. Outline - \$6.00. complete handbook- for perusal. 3) Handgun Violence Prevention Psycho Ed Curriculum with Video (for perusal).
- **Shasta County Women's Refuge, Inc.** - Youth/Teen education program - SafeNET. Developed curriculum designed for grades 5-12.

- **Support Network for Battered Women** - Products: brochures - "The Police and You, Guidelines for Victims of Domestic Violence" and "Understanding the Court Process".
- **WEAVE** - Handbooks - "Dissolution: How to Start Your Own Divorce" and "Uniform Parentage Act: Custody for Unmarried Parents". Both are specific to Sacramento County and support workshops offered by WEAVE's legal department.
- **Y.W.C.A. of Monterey County** - Children's program "Sticks and Stones", pre test, post test, research.
- **Y.W.C.A. of San Diego County** - 1) Teen Relationship Violence Resource Guide - a 16 page resource guide covering San Diego County. Includes information of healthy and unhealthy relationships, signs of abuse, how to help a friend, and phone numbers of agencies throughout the county with services for teens in violent relationships. 2) Wings Program Practitioner's Manual - an 8 week, psycho-educational curriculum for group work with children ages 5-12. Manual includes topics, activities and information for group work with children who have been exposed to domestic violence. 3) Teen Relationship Violence Video - "Family Traditions", a 15 minute educational video demonstrating the intergenerational cycle of violence. The scene was written by teens for teens. Actors depict a violent relationship between a teenager and his girlfriend, and the violence between his mother and father.

## CONSULTATION

- **Center for Community Solutions** - Domestic violence content expert; curriculum design and development; video direction and production for dating violence; training manual design and development; train the trainer.
- **El Dorado Women's Center** - Our staff attorney also serves as a family law resource for other rural agencies without legal staff.
- **LAC+USC Violence Intervention Program** - Multi-disciplinary training on Domestic Violence, Sexual Assault and Child Abuse.
- **Sojourn Services** - We could be available to assist others in establishing programs on Emergency Response modeled on our OCEAN (on-call emergency advocate network) program which is NOT the DART model and Court Advocacy which has been running more than 5 years in the office of the Santa Monica City Attorney.

- **Support Network for Battered Women** - 1) Consultation, training, and technical assistance on broad range of DV issues with particular emphasis on DV and the faith community, working with social services including child protection units, and school staff and high school peer educators. 2) Available for consultation on legal issues, primarily related to restraining orders, criminal justice process and family law process.
- **Tri-Valley Haven for Women** - We are always willing to collaborate, do research, or help another agency.
- **Women's Shelter Program, Inc.-** The Women's Shelter Program (WSP) was a co-founder of a Domestic Violence Temporary Restraining Order Clinic which has been in operation since 1991. The WSP offered training to Kings County to help them establish a DV TRO Clinic. We also offered training to the North County (San Luis Obispo) Shelter when they opened their TRO Clinic in 1998.
- **Women's Transitional Living Center** - 1) Use staff and experts from many fields for twice yearly 40 hour DV training as mandated by state for volunteers/workers in DV field. 2) Conflict resolution.
- **Y.W.C.A. of Monterey County** - 8 week residential program.
- **Y.W.C.A. of San Gabriel Valley-WINGS** - 1) Expertise in working with battered women who have mental health issues. 2) Training in Children's Programming, Organizational Development which includes building cohesion and consensus, and Staff Empowerment. 3) Shelter rules. 4) DV program guidelines.

## **OTHER AREAS**

- **C.A.L.M.** - We are interested in collaborating with other agencies in exchanging ideas and resources.

## **RESOURCES NEEDED**

### **ORGANIZATIONAL MANAGEMENT**

- **Battered Women's Alternatives** - 1) Supervision structure for multi-site operations.  
2) Good employee evaluation instrument.
- **Domestic Violence & Sexual Assault Coalition** - Volunteer retention.

- **DOVES of Big Bear Valley** - 1) As an agency in a rural area with little industry, we are having trouble attracting corporate funding. Any success hints from similar rural areas? 2) Anyone have any great fund raising ideas applicable to a rural area with a minimum net of \$10,000.
- **Haven Hills, Inc.** - Information needed on staffing patterns for administration, job descriptions, division of tasks and staff retention.
- **House of Ruth, Inc.** - 1) Capital building campaigns. 2) Ideas for new programs. What works? What didn't? 3) Salary structures.
- **Human Options** - 1) Tools/ideas for Board development and identifying/recruiting influential/dedicated Board members. 2) Ideas for recruiting bilingual staff.
- **Interval House** - 1) More staff with expertise in organizational management and research. 2) More direct funding in order to hire experienced professional and administrative staff so that we can improve programs for women and children and continue to take care of administrative work.
- **La Casa De Las Madres** - Board training.
- **Lassen Family Services, Inc.** - Suggestions for office procedures.
- **Sexual Assault and Domestic Violence Center** - Funding opportunities for batterers treatment programs.
- **Su Casa Family Crisis and Support Group** - 1) We have expanded over the last two years. Instead of two program sites, we now have four. Unfortunately, with this expansion are a lack of financial resources. Resources are desperately needed to improve the services offered at each program site. 2) Organization management assistance - board development is a particular concern. 3) Improved community outreach for agency fund raising, etc.
- **Support Network for Battered Women** - Volunteer training curriculum.
- **Women's Crisis Support Services** - 1) Strategies for volunteer retention. 2) How to create cohesiveness in diverse components. 3) How to lobby to get legislation for funding. 4) Successful resource development events/tracking tools. 5) Board recruitment, training and retention.
- **Women's Shelter Program, Inc.** - Dealing with CalWorks.

- **Women's Transitional Living Center** - 1) How are other agencies working with new CalWorks activity guidelines? 2) Job description examples for various positions and salary comparison information.
- **Y.W.C.A., Marjorie Mason Center** - 1) Organizational management. 2) Board development.
- **Y.W.C.A. of San Diego County** - Forum for discussion on setting programmatic objectives for DV services, especially shelter/residential programs.
- **Y.W.C.A. of Sonoma County** - 1) Funding opportunities. 2) DV Program development materials.

## **PROGRAM EVALUATION**

- **Alliance Against Family Violence** - Program evaluation
- **Battered Women's Alternatives** - Program evaluation.
- **C.A.L.M.** - Pre and post tests or questionnaires to measure effectiveness of educational/counseling groups in schools.
- **Coalition To End Domestic Violence** - Means to measure effectiveness of our different programs which would also provide information about things that have not been useful or helpful to our clients and the means to follow-up at 6 month and 1 year periods.
- **DOVES Of Big Bear Valley** - We need help with useful pre and post tests for outcomes-based data on shelter programs and on one-time client visits to Outreach Centers.
- **EYE Counseling & Crisis Services** - EYE is in process of developing outcome-based evaluation for all programs. Models, information, and examples of existing outcome based evaluations is needed, along with information on how to plan and develop new programs based on these evaluations.
- **Haven Hills, Inc.** - Information needed on programs evaluation.
- **House of Ruth, Inc.** - Outcome based evaluations.
- **La Casa De Las Madres** - Information on outcome based evaluation of shelter programs.

- **Lassen Family Services, Inc.** - Suggestions for measuring outcomes from the DV shelter.
- **Mountain Women's Resource Center** - 1) Outcomes based evaluation information. 2) Data collection forms for OCJP and MCH progress report data.
- **Napa Emergency Women's Services** - Developing paperwork and data collection procedures.
- **Placer Women's Center/PEACE for Families** - Outcomes-based evaluations.
- **Riley Center** - Program evaluation.
- **Sexual Assault and Domestic Violence Center** - Assistance in development of outcomes based evaluation tools for development, administration and analysis of data.
- **Women's Transitional Living Center** - Forms used for outcomes-based evaluations.
- **Y.W.C.A., Marjorie Mason Center** - 1) Program evaluation. 2) Outcomes-based evaluation - data base.
- **Y.W.C.A. of Monterey County** - Program evaluation tools.

## **RESEARCH**

- **Alternatives to Domestic Violence** - Research instruments to assess lethality, conflict resolution, belief system, etc.
- **Antelope Valley Domestic Violence Council** - We would like an on-going research component in our agency.
- **Center for Community Solutions** - Limited staffing makes it impossible to establish an effective on-going research component.

- **EYE Counseling & Crisis Services** - 1) Information on any research demonstration programs or existing projects which treat or address DV as a human problems, instead of strictly gender based. Is there interest or actual experience in providing services for the family as a unit, including the perpetrator? Are there programs which identify this need to provide not only male and female perpetrator programs, but also male and female victim services? What is their experience? Do any programs provide group treatment for entire families who have experience of DV? 2) The EYE is interested in developing a training and research component addressing problems in the areas of DV, dual abuse, dual diagnosis (DV/substance abuse/mental health), juvenile sex offenders and teenagers with severe behavioral problems.
- **House of Ruth, Inc.** - 1) Evaluation data - research information. 2) State demographics.
- **Support Network for Battered Women** - Research on ethical issues related to proper service delivery models in legal programs.
- **Y.W.C.A. of Monterey County** - Relevant research.

## **COMPUTERS**

- **Alliance Against Family Violence** - Computerization of program and administrative material.
- **Catalyst Women's Advocates, Inc.** - Client data base.
- **Center for Community Solutions** - Updated graphics and marketing software to improve our training materials and flyers.
- **Coalition to End Domestic Violence** - Data base development, a web site, e-mail.
- **Domestic Violence & Sexual Assault Coalition** - STAR problem solving.
- **Interface** - 1) Computer equipment and skills. 2) E-Mail.
- **Interval House** - Computers.
- **Logan Heights Family Health Center** - Computer compatibility with OCJP and assistance in setting up program.

- **Riley Center** - Computers!!!!
- **Sexual Assault and Domestic Violence Center** - Computer technology for needs assessment Network system.
- **Sojourn Services** - Technology (computers) equipment, training, support, etc.
- **Su Casa Family Crisis and Support Group** - Computers - assistance to further establish our data base and web site. Two of our site locations are in need of upgrading the computer.
- **Y.W.C.A. of San Diego County** - Statistical database for a continuum of DV services: residential services, legal advocacy and assistance, counseling (individual and group) for families, victims, and batterers, and prevention activities.

## **BUILDING CONSTRUCTION**

- **Sojourn Services** - Construction and running of a second-stage shelter.
- **Y.W.C.A. of Monterey County** - Building construction funding.

## **SERVICE DELIVERY AND PROGRAMMATIC ISSUES**

- **C.A.L.M.** - 1) Assessment for children exposed to DV, i.e. Conflict Tactic Scale, anxiety, depression, PTSD, self-esteem, social skills. Please include addresses and phone numbers where these tests can be ordered from. 2) Curriculum for parenting skills class for mothers (battered women), who are having problems with their children. Any more specific to battered parents. 3) Curriculum for mother/child group therapy. 4) Any educational or teaching materials for clients in Spanish.
- **Campion Counseling** - 1) Different access to victim of crime resources. Current model doesn't work. DV victims are different than victims of crime by strangers because the victimization is long-term and continuous. 2) More effective treatment for abusers. Batterers' groups are often training grounds for how to be a more effective batterer and get away with it. 3) More male involvement in stopping DV. 4) Earlier intervention and prevention including work place and health care/insurance DV policies. 5) More services for non-white/immigrant communities. 6) More child care services for women in counseling.

- **Casa De Esperanza** - 1) Law enforcement training including mandatory asset primary aggressor. 2) Court watch programs. 3) C.A.S.A. programs.
- **Center for Community Solutions** - Funding for "Training" content materials; that is materials to help us improve the mechanics of training and curriculum development and "Train the Trainer." 3. Updated graphics and marketing software to improve our training materials and flyers.
- **Center for Domestic Violence Prevention** - 1) In order to make our shelter services available 24 hours a day, 7 days a week, we need: 1. 3-4 more staff. 2) \$160,000 in additional funding. We currently turn away approximately 250 women and their children because we can not provide services to women with substance abuse.
- **Central California Family Crisis Center** - Suggestions on DV awareness month activities to raise community awareness.
- **Children's Hospital** - Programmatically, we would be interested in unique or successful models for providing transportation and child care for therapy services.
- **DOVES of Big Bear Valley** - We are having trouble recruiting and retaining a cohesive membership for women's support groups.
- **Human Resources Council** - 1) Our agency, in the spirit of non-discrimination, has been working with men when they have come, unsolicited, to the center for assistance with TRO's. Staff feels that inasmuch as men are 1/2 of the problem, we cannot ignore them in seeking solutions. Therefore, staff would like to have resources to expand efforts toward this solution. 2) Over the years it has become increasingly obvious that our clients are becoming more enmeshed in drugs and alcohol problems. Greater resources need to be available to deal in this area. More live-in rehabilitation centers concentrating on women and their children would be helpful.
- **Lassen Family Services, Inc.** - 1) New and fresh ideas for use in DV support groups. 2) Peer counseling tools for children in DV situations.
- **Napa Emergency Women's Services** - Expanding support group services into unserved areas and times.
- **Project Sanctuary, Inc.** - 1) We would like more information about working with child custody issues. 2) Also, we would like quick access to legislative resources and how quickly they get implemented. 3) For DV projects who participate in running the 52 week mandated batterers program. What is that like?
- **Riley Center** - Working with battered women with substance abuse issues.

- **Siskiyou Domestic Violence & Crisis Center** - Information on how to effectively and cohesively work with other community service agencies in rural areas would be very helpful to us.
- **Support Network for Battered Women** - 1) Training outlines for a broad range of topics and audiences. 2) Media plans and PSAs. 3) Posters.
- **Women's Center High Desert, Inc.** - Information on transitional living for extended periods of time.
- **Women's Crisis Support Services** - 1) How to work with women who return to DV situation. 2) How to acquire pro bono attorney assistance for DV clients.
- **Women's Shelter Program, Inc.** - We have offered group counseling, but our community is small and victims are hesitant to attend groups for fear of losing their anonymity.
- **Women's Transitional Living Center** - Post-shelter housing opportunities.
- **WomenShelter of Long Beach** - 1) Network of creative ideas, models, etc. for attracting/keeping teenagers in counseling. 2) Transitional housing. 3) Resources for DV victims with mental health and/or substance abuse issues.
- **Womenspace Unlimited, Inc.** - Sheltering teens and working with a population under 18.
- **Y.W.C.A., Marjorie Mason Center** - Service delivery in rural areas.
- **Y.W.C.A. of Monterey County** - Immigration.
- **Y.W.C.A. of San Diego County** - Forum for discussion on setting programmatic objectives for DV services, especially shelter/residential programs.
- **Y.W.C.A. of San Gabriel Valley-WINGS** - Help with the difficult challenges of: 1) Finding legal services for clients. 2) Housing for clients.

## **DIVERSITY RESOURCES**

- **Alternatives to Domestic Violence** - 1) Information on working with battered women from the various ethnic groups such as beliefs about relationships and

- marriage, gender roles, cultural beliefs, religious beliefs, methods, approach, etc. 2) Statistics on DV for each ethnic group such as number of women who return to abuse, number who entered shelters, number who called law enforcement, number who used medical care, etc.
- **Asian Americans for Community Involvement** - DV awareness materials in any Asian languages. We have translated many materials, but don't want to "reinvent the wheel" and are willing to share information and exchange materials.
  - **C.A.L.M.** - Any educational or teaching materials for clients in Spanish.
  - **Campion Counseling** - 1) Resources regarding pregnant teens and other children. 2) To reach elderly and disabled population.
  - **Casa De Esperanza** - Working with Hmong and Minh populations.
  - **Coalition to End Domestic Violence** - Diversity resources to reach different cultural groups and specific populations.
  - **DOVES of Big Bear Valley** - We are having trouble recruiting and retaining a cohesive group for a Spanish speaking women's support group.
  - **EYE Counseling & Crisis Services** - The EYE is interested in forming a statewide, or, at least, regional work group on services to minority populations. We want to get together with other agencies serving ethnic populations, especially Hispanic, to explore effective methods of outreach, population needs (from client perspective), and funding resources.
  - **Family Services of Tulare County** - Cultural competency training.
  - **Haven Hills, Inc.** - Information needed on recruiting Asian staff and how to outreach to that community.
  - **Human Response Network** - This agency is seeking information about diversity that is relevant to rural lifestyles. Native American and Hispanic peoples are the minority ethnic groups in Trinity County. Mental health issues and drug/alcohol users who are also abusive are a large number of the perpetrators in this area.
  - **La Casa De Las Madres** - More information regarding teens and DV, lack of resources.
  - **Placer Women's Center/PEACE For Families** - Better written materials/videos on diverse populations.

- **Rainbow Services, Ltd.** - 1) Information on partner abuse with women over age 60. 2) Spanish speaking/language videos, books, brochures. and other resources.
- **Siskiyou Domestic Violence & Crisis Center** - We are in need of resourceful techniques to use when trying to teach cultural diversity to our staff.
- **Su Casa Family Crisis and Support Group** - 1) Diversity Resources - particularly for the increasing number of Latin women and children entering our programs. 2) We also need additional resources that will enable us to better serve the elder population and clients who are physically challenged.
- **Support Network for Battered Women** - Diversity resources; sophisticated diversity analysis and training materials; referrals for good diversity trainers.
- **WEAVE** - Good DV materials translated into Spanish.
- **Women's Shelter Program, Inc.** - 1) Reaching the Lesbian community. 2) Reaching the Latina community.
- **Women's Transitional Living Center** - Resources for undocumented clients.
- **Y.W.C.A. of San Diego County** - Forum for discussion about multicultural service provision among shelter/residential DV providers. Barriers, solutions, etc. Suggested curriculums for in-service training.

## **PRODUCTS OR MATERIALS**

- **C.A.L.M.** - 1) Assessment for children exposed to DV, i.e. Conflict Tactic Scale, anxiety, depression, PTSD, self-esteem, social skills. Please include addresses and phone numbers where these tests can be ordered from. 2) Curriculum for parenting skills class for mothers (battered women), who are having problems with their children. Any more specific to battered parents. 3) Curriculum for mother/child group therapy. 4) Any educational or teaching materials for clients in Spanish.
- **Catalyst Women's Advocates, Inc.** - Domestic Violence education curriculum for K-6<sup>th</sup> grade.
- **Central California Family Crisis Center** - 1) Violence Prevention curriculum for grades 1-6. 2) Parent education and support materials/curriculum for shelter families.

## CONSULTATION

- **C.A.L.M.** - Consultation and mentoring about how to obtain approval and support from Jr. High Schools' for providing school-based counseling groups for students with problems related to family violence, and how to obtain parental consent and cooperation for completion of assessment tools.
- **Campion Counseling** - Expert consultation regarding pregnant teens and other children.
- **EYE Counseling & Crisis Services** - Consultation on developing products or materials is requested. Specific information is needed on printing, packaging, and marketing materials as well as material design.
- **La Casa De Las Madres** - Marketing and development for a video that we have found useful for training.

## OTHER AREAS

- **Antelope Valley Domestic Violence Council** - The AVDC/VOS is, it seems, unlike any other program in that: we "treat" therapeutically; we serve battered men; are the largest in California to our knowledge (174 beds) and shy away from militant behavior with governmental and/or other agencies. Anyone out there the same or similar to us? We would like a forum to discuss similarities, differences and ways to collaborate, without anyone having to be the Queen of the Hill.
- **C.A.L.M.** - Professional Training: collaboration of interested agencies in providing training opportunities for clinical staff by sharing costs of hiring outside trainers or by each agency sponsoring a training and inviting other agencies.
- **Campion Counseling** - 1) Other funding sources. 2) Better educated courts for DV cases. 3) Improved networking with law enforcement. Our on-site, 24 hour/7 day outreach team is more effective than a service originating and funded as a police service. There is a balance and separation of victim advocacy and criminal intervention where the victim is also a witness. Child abuse police teams are limited because they are not social workers. 4) Better networking tied to funding. 5) More education on DV at schools provided by outside agencies. 6) Time to do more education and networking in the community. 7) More public service announcements and education regarding DV.
- **El Dorado Women's Center** - OCJP has paid for many models and studies. There needs to be a resource library of these available to agencies re: Domestic Violence Response Teams and Non-shelter Children's Programs.

- **Interface** - Teleconferencing.